



Elkhart Public Utilities
1201 S Nappanee St.
Elkhart, IN 46516

574-264-4273
Fax: 574-206-8963

General Information

Signing/Transferring Service

Elkhart Public Utilities **requires**:

- Lease or Settlement Statement
- Photo Identification
- Deposit

If any person stated on the lease/settlement statement has an outstanding debt in the Utility system, those debts will have to be paid in full before new service is established.

*Any time an account changes names there is a set up fee of \$25.00 that will be billed on the 1st month's bill.

Deposits

Total Deposit is \$119.30. (*Forms of Payments accepted: Cash, Check, or Money Order*)

The Utility **requires** the water portion of **\$54.30** to be paid at the time of signing. The sewer portion of \$65.00 will then be billed on the 1st month's bill.

*The deposits will be returned to the account after 12 consecutive months of paying the bill on time.

Turning on Water

Someone over the age of 18 years of age is **required** to be at the property or the service will not be turned on by the Utility. If the customer fails to be at the property during the scheduled time, there will be a \$25.00 trip charge for each additional missed appointment.

Additionally in the winter months there needs to be sufficient heat at the property for the service to be connected.

The Utility's responsibility is the water meter only. Any other plumbing is the responsibility of the property owner. If the meter is discovered to be frozen due to insufficient heat the customer will be liable for the cost of said meter.

Payment Options

In the office we can only accept cash, check, or money order. We also offer an Auto Debit option that will automatically withdraw from your bank account each month. (Application is required.)

Online or by automated phone line is available to use credit, debit or E-checks.

www.elkhartindiana.org or 1-877-522-6795

The Utility also recommends checking with your financial institutions for bill pay services.

Source: Elkhart Public Works and Utilities; Water Utility Policies handbook